



For Internal Use Only
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November 20, 2009

RE: Wells Branch Municipal Utility District Automated Alert System

Dear Resident:

To improve communication with our customers, Wells Branch Municipal Utility District (the "District") is introducing a sophisticated automated telephone and email alert system. This system will enable us to contact you promptly in the event of an emergency (e.g., a boil water notice) or other situation that impacts the District's utility system (e.g., implementation of water rationing measures), as well as provide you with information and routine updates on the District's services, activities, and events.

If you would like to receive such notices via telephone and/or email, please complete the information requested below and return an executed copy of this letter in person to the District's office or by mail with your next utility bill. Your information will be used only for official purposes in connection with the District's automated alert system.

Your prompt attention to this matter is greatly appreciated.

Respectfully,

Jesse L. Kennis II, District Manager
Wells Branch Municipal Utility District

CUSTOMER INFORMATION: Yes, I would like to receive notifications via the District's automated alert system. Up to two persons in your household may receive notifications.

Customer Name(s): _____

Address: _____

Person #1:

Method(s) of Notification:

- Level of Notification: (check one)
- Emergencies & Systems Notifications
 - Emergencies, System Notifications, & District Activities

Primary Telephone No.: _____
 Alternate Telephone No.: _____
 Primary Email: _____
 Alternate Email: _____

Person #2:

Method(s) of Notification:

- Level of Notification: (check one)
- Emergencies & Systems Notifications
 - Emergencies, System Notifications, & District Activities

Primary Telephone No.: _____
 Alternate Telephone No.: _____
 Primary Email: _____
 Alternate Email: _____

Customer Signature

Customer Signature

NOTICE REGARDING CONFIDENTIALITY: IF YOU PREVIOUSLY REQUESTED THAT PERSONAL INFORMATION IN YOUR ACCOUNT RECORD BE KEPT CONFIDENTIAL UNDER SECTION 182.052 OF THE TEXAS UTILITY CODE, SUBMITTAL OF THIS FORM WILL SERVE AS PERMISSION FOR THE DISTRICT TO DISCLOSE THE INFORMATION LISTED BELOW TO THE COMPANY THAT PROVIDES THE DISTRICT'S AUTOMATED ALERT SYSTEM IN ACCORDANCE WITH SECTION 182.052(D).

NOTICE REGARDING IDENTITY THEFT: THE DISTRICT'S TAKES IDENTITY THEFT SERIOUSLY. IN ORDER TO HELP PROTECT AND SAFEGUARD THE IDENTITY OF THE DISTRICT'S CUSTOMERS, THE INFORMATION SUBMITTED ON THIS FORM WILL BE CROSS-CHECKED AGAINST EXISTING INFORMATION IN YOUR ACCOUNT RECORDS IN ACCORDANCE WITH THE DISTRICT'S IDENTITY THEFT PREVENTION PROGRAM.